

Refund and Returns Policy

Effective Date: February 10, 2025

School Name: *SMT K N Patel International School*

Address: *Devnagar Road, Opp. Agastya Party Plot, Nr. KNPIS CIRCLE, Gota-382481, Ahmedabad, India*

1. Introduction

This Refund and Returns Policy applies to all payments made to SMT K N Patel International School for tuition fees, extracurricular activities, or other services. By enrolling in our programs or making payments to the school, you agree to the terms outlined in this policy.

2. Refund Eligibility

Refunds will be considered only under the following circumstances:

- Withdrawal from a program or course prior to its commencement.
- Cancellation of an activity, event, or service by the school.
- Overpayment of fees or charges due to administrative errors.

Refunds will not be provided for:

- Partially used services or programs.
- Non-attendance or missed classes/events.
- Payments made for materials, uniforms, or supplies unless defective.

3. Refund Request Process

To request a refund, you must:

- Submit a written request to the school administration via email or a physical form.
- Provide a valid reason for the refund request along with any supporting documentation.
- Allow up to 15 days for the request to be processed.

4. Refund Processing

Once the refund request is approved, the following terms apply:

- Refunds will be processed using the same payment method used for the original transaction.
- Refunds may take up to [Insert Timeframe] to appear in your account, depending on the payment provider.

5. Non-Refundable Items

The following items and services are non-refundable:

- Admission fees
- Registration fees
- Examination fees
- Customized study materials or resources

If you have any questions regarding this policy, please contact the school administration at Email: principal@knpis.com, Phone No.: +91-8154 800 060.